



## MEMORANDUM

**TO:** Manor East Residents and Responsible Parties  
**FROM:** Carrie Davis, Administrator CAD/ms  
**DATE:** April 17, 2020  
**RE:** Infection Control Updates

This week, in our health care center, we had a CMS (Centers for Medicare and Medicaid Services) Infection Control Survey. This is a new survey CMS has initiated in response to the COVID-19 pandemic. All states survey agencies are required to conduct this survey at random facilities as well as for any facility in which there are positive cases. Part of the survey process looks at what training and communication has been done in regard to COVID-19 and what plans are in place to deal with potential or positive cases. I am happy to report that there were no citations. And, as of today we have no cases or presumed cases on campus.

We also had one of our regular consultations with the Local Health Department this week. Due to the continued spread of the virus among long-term care facilities in the region, additional recommendations were made to promote resident safety. We are continuing our present methods for delivering dining service and will continue the very popular “Hallway Bingo”. However, we have been instructed to discontinue small group (socially distanced) programs and residents will be encouraged to wear a mask outside of their rooms.

We are encouraged by the approval for residents to have outdoor access (no more than two at a time and socially distant) and that during the time a resident is in open air they do not have to wear the mask. We have wonderful courtyards and balcony areas of which residents may take advantage. We are also glad we may continue “Hallway Bingo” and we are presently planning to expand on the format, which involves resident participation as they sit in their open doorway in the hall, by introducing other games conducive to that style.

Residents were receptive and cooperative with the use of masks last night and each has been provided a surgical mask and assigned a bag for storage when not in use. We have asked the Local Health Department about residents using non-surgical masks in Manor East and are awaiting a response.

It is important to note that recommendations and interventions continue to change daily. Protocols we put in place are based on the best practices and most current information available at that time. We also work closely with the Local Health Department in an attempt to minimize as much as possible the impact of the changes on residents. Partnering with the experts has been an advantage we plan to continue.

Should a positive case occur on campus in the future, additional changes would be required to be put in place. One change would be the discontinuation of residents being outside of their room. This would include discontinuation of the current dining process, "Hallway Bingo" and other similar programs. Dining service would be provided in the residents' rooms and activity programming would be one on one. We would also be required to provide all laundry services in-house. While we are hopeful the need will not arise to have to implement these changes, we want you to be prepared for the possibility.

Thank you for your continued support and patience during this difficult time. Stay Safe.

CAD/ms