



## MEMORANDUM

**TO:** Manor East Residents and Responsible Parties  
**FROM:** Carrie Davis, Administrator CAD/ms  
**DATE:** June 5, 2020  
**RE:** Updates

As we had shared in May, the Center for Medicare and Medicaid Services (CMS) is now posting COVID-19 information for each certified nursing facility. You can access the information at <https://data.cms.gov/Covid19-nursing-home-data>. On the home page, you will be able to view a dashboard of information collected from all facilities or navigate through the site and request information on a specific facility. The most direct way to view data by facility is to scroll down on the home page to Nursing Home Data Set. You can then use the Filter box on the far right. Our data can easily be found using the filter system and entering Covenant Woods, Select, then use the Apply box at the bottom of the filter box. Our data will auto fill on the screen. The site is designed with many other tools and explanations of the data.

This week we have no new COVID-19 cases and no clusters of individuals with symptoms. Two weeks ago, as you know, we had one staff person on health care report positive and one staff person on assisted living report positive. Both staff persons have now been cleared to return to work.

Thank you to all who have been sharing ideas on visitation. We are investigating options on what we might be able to offer in the future while still observing restrictions imposed by the department of health and Medicare. While we work on those logistics, we do have a temporary voice amplification device available. Family members have shared with us that projecting their voice when doing sidewalk visits for residents to adequately hear has been difficult at times. To assist, we have megaphones available for each resident family. We will be distributing a megaphone to each family next week. It is recommended to disinfect after each use, and between users.

Distribution will be made available via a "pick-up" process. The responsible party or local family member (if responsible party is out of area) will be on the list at the guard house on the designated day for pick-up. Megaphones will be in individual bags with the resident's name on the outside. There will also be a sign-in sheet to register that you have collected the bag. Availability will be as follows:

- Devices for residents residing on C Wing Health Care will be available Tuesday, June 9.
- Devices for residents residing on B and C Wing Assisted Living will be available Wednesday, June 10.
- Devices for residents on A Wing Health Care and A Wing Assisted Living (Memory Support) will be available Thursday, June 11.

Pick-up times will be 8am-7pm. Items not picked-up will be collected at the end of the day and other arrangements made with the responsible party.

There has been a lot of focus on COVID-19 and infection control, and for good reason. It is also now hurricane season. And in Richmond, that also means it is the time of year that we are prone to tornadoes. We have several weather radios in Manor East and have other monitoring systems established to keep staff informed of changing weather. As appropriate, we will assist Manor East residents in proper sheltering. For family members at home, we encourage you to be prepared and have a way to be informed of changing weather as well as your own response plan.

As businesses and other attractions start to open across the country, we realize some family members will be traveling. If you are the primary contact for a resident and will be out of town, please alert us of travel dates and if there is an alternate contact in your absence.

Stay Safe.