




MEMORANDUM

TO: Manor East Residents and Responsible Parties
FROM: Carrie Davis, Administrator 
DATE: July 28, 2020
RE: Updates

Our COVID Update:

We have no new or active cases of COVID-19 in Manor East. We have no clusters of individuals with respiratory symptoms. Historically, we have had only one employee on health care test positive for COVID-19 in May and one employee on assisted living test positive for COVID-19 in May. Both individuals have since recovered, are symptom free, and have returned to work.

It is amazing to realize this is the 45th memo that has gone out since March 4, 2020. Thank you for your continued support, questions, and understanding. We are currently waiting to hear from the governor if the rising number of positive cases in Virginia will cause any change in the state-wide restrictions. We have learned that the schools will be starting with virtual instruction this fall. Many businesses have just started to reopen, though restaurants and places of worship are opening at a very slow rate. Here on campus, the independent living section is enjoying a few more services than in the past. In Manor East, we are still under the mandated quarantine with additional restrictions.

Provided there are no changes in COVID cases on campus, and Virginia continues to operate in Phase III on the statewide level, we will be eligible to submit documentation for transition to Phase III reopening in Manor East on August 10, 2020. It's very important to understand Phase III for the state is not the same as Phase III in the care areas. What we are preparing for in Phase III in Manor East is salon services. To provide haircuts to all residents who are interested, we have been working with the salon to arrange for just haircuts to be offered when services first start. Full salon services would be available by September. More information will be shared soon, along with a new consent form for hair care. All of this, of course, is assuming the governor doesn't decide, due to the spiking that is presently happening in the state, to scale back the re-opening timeline temporarily.

With the current State of Emergency for the COVID-19 pandemic still in effect, we are still under strict state and local regulations. You may recall that in April, we notified you that all personal laundry must be done by facility staff and that any new articles of clothing would need to be sent to the laundry for cleaning before going to the resident. This protocol is still in place. While we are required to provide personal laundry services as part of the pandemic response, we will not be billing residents for the service. Residents or responsible parties with questions should contact Lauren Duval, Social Worker at 804-569-4208 or Sharonda Robinson, AL Manager at 804-569-8150.

Stay Safe.