



## MEMORANDUM

**TO:** Manor East Residents and Responsible Parties  
**FROM:** Carrie Davis, Administrator CAD/ms  
**DATE:** July 10, 2020  
**RE:** Updates

Our COVID Update: We have no new or active cases of COVID-19 in Manor East. We have no clusters of individuals with respiratory symptoms. Historically, we have had only one employee on health care test positive for COVID-19 and one employee on assisted living test positive for COVID-19. Both individuals have since recovered, are symptom free, and have returned to work.

### **Infection Control Survey:**

We had our Infection Control Prevention Assessment (ICPA) survey yesterday. This evaluation is provided through the State Clinical Task Force and reviews all infection control policies and observes practices. The team was complimentary of the protocols we have in place and had no recommendations. A formal report will be shared with us from the Health Department. There is a lot of staff effort and resident participation in infection control practices evidenced with these outcomes. Hand washing and wearing face masks continue to be the two biggest ways to avoid the virus, after staying confined at home if exhibiting any symptoms of illness.

### **Outdoor Visits:**

The outdoor visits are only possible with strict adherence to infection control practices. While staff is responsible to monitor access and provide the visitor screening, as well as provide cleaning of the area before and after each visit, the visitor and resident are responsible to help with all other measures. Please review the following guidelines. Anyone violating the required protocol will not have access to additional visits. It is extremely important to remember these requirements have been put in place for the safety of the resident as well as the visitor. We will not be able to continue visits if these items are not followed.

- Visitors should park on Brooks Farm Road near the “Outdoor Visits” sign and enter at the courtyard gate
- Only one visitor will be granted access at the appointed time (with proper screening)
- No items are to be brought into the courtyard other than a personal water bottle
  - Nothing can be given to the resident during the visit
- Visitors must remain on the “outside” of the partition
- Visits may not be extended beyond the 10 minutes
- Visitors and residents must always wear a mask

### **Inclement weather and outdoor visits:**

This time of year, pop-up showers or even thunderstorms can occur. Please add your cell phone number in the comment box, next to the resident’s name, when registering for a visit. This will allow us

a way to call you if weather becomes an issue before your scheduled visit. It will also be used to help facilitate a video call between you and the resident in place of the visit should that be necessary.

Residents who reside on health care, or their family members, who have questions about outdoor visits should reach out to Lauren Duval, Social Worker at 804-569-4208. Residents who reside in assisted living (including memory support) or their family members should reach out to Tara Beatty, AL Social Services Coordinator at 804-417-9134. Appointments are still scheduled through Sign Up Genus. You are welcome to check the site regularly for any times that may open due to a cancelation.

Video Calls are still available using the Google Duo app. Please call Lauren Marwitz, Recreation Manager at 804-569-8713 to find out more or schedule a time.

**Point Prevalence Surveillance (PPS) Testing:**

The Virginia National Guard will be on campus Thursday, July 16 to perform PPS testing on all Manor East residents and staff. If you have questions about the process, please reach out to Lafon Kinchen, RN, Infection Control Preventionist at 804-417-9147.

**Next Phases:**

The Virginia Health Department (VDH) has been reviewing Centers for Disease Control (CDC) recommendations and listening to questions and concerns from physicians, providers, and the public, in response to the reopening guidance it released. Some updates have been provided and more are expected. Currently in Virginia, there are 43 facilities in Phase I and only 2 facilities in Phase II. Out of approximately 287 nursing facilities in Virginia, these numbers are very low. The amount of testing that will be required in Phase II and Phase III is still being discussed. We will know more about our ability to transition to Phase II after the PPS test results are returned.

Stay Safe.

CAD/ms