




MEMORANDUM

TO: Manor East Residents and Responsible Parties
FROM: Carrie Davis, Administrator 
DATE: July 14, 2020
RE: Updates

Our COVID Update:

We have no new or active cases of COVID-19 in Manor East. We have no clusters of individuals with respiratory symptoms. Historically, we have had only one employee on health care test positive for COVID-19 and one employee on assisted living test positive for COVID-19. Both individuals have since recovered, are symptom free, and have returned to work.

Point Prevalence Survey (PPS) Testing:

We will have the Virginia National Guard (VANG) on campus this Thursday to test all Manor East Residents and staff. This process will begin at 7:30am and be completed within 2 hours. To avoid residents feeling rushed, we will start breakfast at 8:30am in the dining rooms. Like the last PPS Testing, a staff member will escort the VANG to each resident's room to perform the test. We should have all the results within a few days.

Drop Off Deliveries:

We thank you for using the tables at the Manor East Entrance for deliveries. Please call in advance if you have large items. We wanted to share that the same entrance is used by approved guests to campus after hours. You may notice that we have a new sign in that space alerting those after-hours guests the best way to alert staff they are there to be screened. Do not be confused. If you are simply dropping off items, you do not need to be screened. As you know, in Manor East we are still not able to permit inside visits but do have medical staff and visitors to other parts of campus that must be screened and use this entrance after hours. Because the sign is new, we did not want to create any confusion.

Outside Visits:

We appreciate all the feedback that residents and family members have shared. After further evaluation, we have found it necessary to adjust the scheduling process. In order to enable each resident an opportunity to have at least one visit, it will take us a few weeks to get to everyone. While we are making progress, it is necessary to modify the process in order to facilitate access by each Manor East resident.

On Monday, July 20, 2020 a list of new visit days will be made available on Sign Up Genius. (Any responsible party who is not using email should continue to contact Lauren Duval or Tara Beatty as they have in the past). The list of days will be sent according to the level of care in which the resident resides. Visit times will remain the same.

- Residents who reside in health care will be offered visit opportunity on August 4th; August 6th; August 11th; August 13th; August 25th or August 27th.
- Residents who reside in assisted living (including memory support) will be offered visit opportunity on July 28th; July 30th; August 18th or August 20th.
- Please note the following requirements:
 - Residents may only have 1 visit during the aforementioned registration cycle for their level of care.
 - If we have multiple family members register for visits with a resident, only the responsible party visit will be accepted.
 - Visits will be limited to 10 minutes.
 - We are not able to allow multiple individuals to take turns and split the 10-minute visit. A single person will be allowed up to the full 10 minutes of the visit.
 - Pets are not permitted.

Questions should be directed to Lauren Duval, Social Worker at 569-4208 or via email at lauren.duval@covenantwoods.com or to Tara Beatty, AL Social Services Coordinator, at 417-9134 or via email at tara.beatty@covenantwoods.com.

Google Duo Calls:

For this week only, if you have not already scheduled a Google Duo call for next week, please contact Brook Brown, Manor East Recreation Coordinator, by Friday, July 17th at noon. Brook can be reached at 569-8121 or via email at brook.brown@covenantwoods.com.

Stay safe.