




MEMORANDUM

TO: Manor East Residents and Responsible Parties
FROM: Carrie Davis, Administrator 
DATE: July 17, 2020
RE: Updates

Our COVID Update:

We have no new or active cases of COVID-19 in Manor East. We have no clusters of individuals with respiratory symptoms. Historically, we have had only one employee on health care test positive for COVID-19 and one employee on assisted living test positive for COVID-19. Both individuals have since recovered, are symptom free, and have returned to work.

PPS Testing:

Thank you, residents, for your participation yesterday. The testing team completed inside by 8:30am and was 100% complete by 9:15am. We will announce when we have received the results.

Outside Visits:

Please park on Brooks Farm Road and approach the courtyard at the “Outside Visits” sign. You will be screened at the courtyard entrance, no need to go to any other screening location.

We have received questions about adding more visit opportunities or changing our one-person limit. These suggestions and others are being reviewed. There are many behind-the-scene logistics that make what we have in place possible. We find it prudent to work out most of the nuances of the current practice before making significant changes, unless required by regulation. We greatly appreciate your patience and suggestions. Don’t forget that on Monday registration opens for the next 5 weeks of visits. Questions: Lauren Duval, Social Worker (804) 569-4208 or Tara Beatty, AL Social Services Coordinator (804) 417-9134.

Frequency of Memos:

We anticipate continuing regular communications on Tuesday and Friday each week, for the duration of the pandemic and restrictions on campus. We will provide urgent updates on other days as needed. If there is a significant change that must be announced, in addition to the memo distribution, responsible parties will also receive a SARA message via phone, with a brief description of the change and where to find more information. Questions: Michelle Sharpe, Executive Assistant (804) 569-8701.

Warm Weather and Outside Access:

Residents on health care who visit the balcony have noticed a sign advising not to use the balcony between noon and 4pm each day. This was initiated in response to the extreme heat/humidity that we are currently experiencing and the sun exposure on the balcony. Even with the sun umbrellas in place, it is a hot-weather location. We have introduced residents to the four-season rooms on healthcare as an

alternative during those peak hours. This week we added a large fan, which is most beneficial when the balcony is not in full direct sun. Thank you, residents, for working with us on this for your overall wellbeing. We will continue to evaluate the weather and as the humidity and temperatures start to drop, and/or the position of the sun has changed, we will ease the safety restrictions.

Speaking of the health care balcony, we have noted that the doors have been difficult for some of the residents to open without assistance. An automatic opener has been requested. Until that arrives, and anytime, staff is available to assist residents with the door.

In assisted living, the courtyard on B Wing will continue to be inaccessible on Tuesday and Thursday afternoons for the outside visit program. We appreciate all the residents who are rerouting their routine during those times.

Stay Safe.