




## MEMORANDUM

**TO:** Manor East Residents and Responsible Parties  
**FROM:** Carrie Davis, Administrator   
**DATE:** August 7, 2020  
**RE:** Updates

### **Our COVID Update:**

We have no new or active cases of COVID-19 in Manor East. We have no clusters of individuals with respiratory symptoms. Historically, we have had only one employee on health care test positive for COVID-19 in May and one employee on assisted living test positive for COVID-19 in May. Both individuals have since recovered, are symptom free, and have returned to work.

We recently had two employees in independent living test positive for COVID-19. These individuals have not been on campus since July 23<sup>rd</sup> and July 27<sup>th</sup> respectively. We have also had one independent living resident test positive for COVID-19. None of the independent living cases have an impact on Manor East.

### **Outdoor Visits:**

We have added a new device to assist in audio communication. Those who have had a chance to use it have found it helpful. The two-way speaker device allows residents to control volume for better hearing and provides a way to project their voice to the visitor. We have also made a change to the partition at the window when we convert to window visits.

### **Planning for Phase III:**

Hair salon memos are going out to residents and responsible parties. The memo provides information on the changes in how services will be provided as well as the forms that must be completed and returned before a resident is scheduled for an appointment. Residents will still be on quarantine and may only visit the salon in their area of residence.

We are preparing for a change in visits once we have advanced into Phase III. While outside visits are still highly recommended, the weather is a bit challenging this time of year. With similar partitions in place, we will be able to move visits inside. Scheduling of appointments will still be required. We are working hard to meet all the health department guidelines and increase the availability for residents to have a visit at least once every 2 weeks. More information will be available next week.

### **Quarantine Reminders:**

- Residents are to utilize telehealth services when available/appropriate.
- Residents who do go out for an appointment, and a family member or friend is present, must be on isolation for a minimum of 14 days upon return.

- Residents who have an emergency room visit or hospitalization must be on isolation for a minimum of 14 days upon return.
- Dining is still restricted to one resident per table.
- Group programming is limited in size and residents must maintain 6-foot distancing.
- Residents are to wear a mask when out of their room or when in-room if a staff member is present.

Stay Safe.