




MEMORANDUM

TO: Manor East Residents and Responsible Parties
FROM: Carrie Davis, Administrator 
DATE: August 11, 2020
RE: Updates

Our COVID Update:

We have no new or active cases of COVID-19 in Manor East. We have no clusters of individuals with respiratory symptoms. Historically, we have had only one employee on health care test positive for COVID-19 in May and one employee on assisted living test positive for COVID-19 in May. Both individuals have since recovered, are symptom free, and have returned to work.

We recently had two employees in independent living test positive for COVID-19. These individuals have not been on campus since July 23 and July 27 respectively. We have also had one independent living resident test positive for COVID-19. None of the independent living cases have an impact on Manor East.

Our plan for transitioning to phase III has been submitted to the local health department. While healthcare and assisted living remain on quarantine, there are a couple of changes that will happen in phase III. The first program change residents will note is access to professional hair care. We are working with the salon to have haircuts scheduled for residents. Once consents are returned, the stylist can schedule residents. Current plans will provide for full hair care services to start by September 1. It is important to remember that due to enhanced infection control protocols, no more than 2 residents will be allowed in the salon at any time. Manor East residents are unable to receive services at the IL salon location.

Scheduled Visits

We are very sensitive to the fact that in-person contact between residents and families has been limited during this pandemic. It is very important that anyone with symptoms of illness, unexplained fatigue, or are simply not feeling themselves, call and cancel/reschedule their visit. If anyone scheduled to visit has been in contact with someone who has tested positive, is actively ill, or scheduling a COVID-19 test/waiting on results, they too should cancel/reschedule their visit.

Planning continues to expand access to resident visits without compromising safety. We would like to start offering visits inside on excessively warm or otherwise inclement weather days, otherwise visits will continue to be outside. Strict protocols must still be followed.

- Registration must be made in advance via the current system.
- Only one visitor per resident.
- Visitor must be successfully screened at the gate entrance to the assisted living courtyard.
- No items can be brought to give to resident or staff.
- Masks must always be worn by visitor and resident.

- Additional handwashing will be required before visitor and resident sit down for the visit and again at the end of the visit.
- Visits will be limited to a maximum of 15 minutes.

What will change?

- The length of the visit will be slightly increased from 10 minutes to 15 minutes.
- When not held outdoors, the location will be in the assisted living recreation room.
- We will accommodate visits for two residents per time slot
- The resident and visitor will be able to sit at a table across from each other, separated by a clear partition.
- The partition will have a space across the bottom to allow the resident and visitor to hold hands if they so choose.
- We are evaluating ways to provide 3 scheduled visit days a week. This would enable us to provide for more frequent visits for each resident.

When will this start?

We anticipate changes to take effect by September 1, 2020.

Item Drop Off

As a reminder, only non-perishable, store-bought food, in completely sealed containers should be left at the drop off table. Anything left should be no larger than a paper grocery bag. Oversized items, clothing, valuables, or perishable items require special delivery instructions. You must make arrangements for these types of deliveries with the Resident Services staff: Lauren Duval, Social Worker in health care at 804-569-4208, or lauren.duval@covenantwoods.com, or Tara Beatty, AL Social Services Coordinator at 804-417-9134 or tara.beatty@covenantwoods.com.

Stay Safe