




MEMORANDUM

TO: Manor East Residents and Responsible Parties
FROM: Carrie Davis, Administrator 
DATE: September 18, 2020
RE: Updates

Potential Changes:

The Centers for Medicare and Medicaid Services (CMS) announced this week that they are reviewing the current visitor guidance. We anticipate new guidance being released in the next few days addressing visitation. Once the new guidance is received, we should also have a response from the Virginia Health Department (VDH) and the local health department (LHD) with any additional considerations or modifications.

Presently, we have not been provided any insight into what possible changes may be included. We will do a review of any changes and evaluate how to best implement them once they have been identified. We will provide formal written notification to you of any changes. We do understand CMS has heard from stakeholders across the spectrum about the negative impact separation from loved ones can have upon residents and loved ones alike. Updates will be provided as we receive information.

Outdoor Visits:

Visits are still occurring as scheduled and we will send a new link on Monday, September 21. The season is changing with rain and cooler temperatures interspersed with warm, sunny days. Please note that we will continue outdoor visits when it is safe (not excessive heat, excessive cold, or thunderstorms). If necessary, we will move the "outdoor visits" inside for safety. We encourage guests to wear appropriate clothing for the visit, including footwear; this may, on occasion, also include rain gear.

Pharmacy:

Thank you to all who participated on the Pharmacy Teams call. We will have a summary of the information sent out early next week to residents and responsible parties.

Personal Clothing:

With the change of season, we are realizing some residents will want warmer clothing brought in for use. Please remember that at this time we are still required to launder all the resident's clothing in our commercial laundry. If you are bringing in clothing, you must arrange with Lauren Duval, Health Care Social Worker, at 804-569-4208, or Tara Beatty, AL Social Services Coordinator, at 804-417-9134. This will ensure proper handling of the items. You can also plan to collect items that the resident will no longer be using.

Our COVID Update:

We have no new or active cases of COVID-19 in Manor East. We have no clusters of individuals with respiratory symptoms. Historically, we have had only one employee on health care test positive for COVID-19 in May and one employee on assisted living test positive for COVID-19 in May. Both individuals have since recovered, are symptom free, and have returned to work.

Historically, we have had three employees in independent living test positive for COVID-19, two in July and one in August. We have also had one independent living resident test positive for COVID-19, who has since recovered. None of the independent living cases have an impact on Manor East.

Stay Safe.