




MEMORANDUM

TO: Manor East Residents and Responsible Parties
FROM: Carrie Davis, Administrator 
DATE: September 25, 2020
RE: Updates

Schedule Change:

We have been providing updates twice a week since Tuesday, April 14th. While there is still a lot to share, we want to avoid “memo burnout”. Now that we have made it to fall, we will transition to a weekly memo every Thursday. Starting next Thursday, October 1, we will provide the update as a weekly infection control update. We will continue to issue additional communications if there is a change in our COVID status or a change in protocol that cannot wait until the weekly update. It is our hope that you have found these frequent updates helpful and will continue to receive the information you need in the weekly publication. Your feedback is most helpful, please let us know if there is other information you would like and if the weekly communications are meeting your needs.

Window Visits:

Thank you to all who have stayed on the paved surfaces when sharing window visits with residents. We still encourage use of the solid paved surface for your safety, though we also acknowledge that dry, cooler weather may solidify the ground closer to the building. We would like to continue to support window visits and encourage you to inform Lauren Duval or Tara Beatty of your intent so you can be placed on the campus access log for that day. It is most imperative that all first-floor windows remain closed during visits. To enhance communication, masks can be lowered to share facial expressions and enhance voice communication *if* there is only one window visit taking place at that time. Questions: please contact Lauren Duval, Social Worker at 569-4208 or Tara Beatty, AL Social Services Coordinator at 417-9134.

General Visitation:

Due to the positivity rate in Hanover County, we are still limited to outdoor-only visits. We are working on plans to enhance our outdoor space to be more comfortable as the temperatures change, creating a modified “inside” space that will work for outside and inside visits. With Thanksgiving around the corner, we know family gatherings are being planned. We have reached out to the Local Health Department for guidance on visitation protocol. Understanding that multiple variables could alter any proposed plans with little notice, our intent is to have a protocol available for distribution before the end of October. We appreciate your questions as well as your patience as we work to design a protocol that balances infection control measures as well as resident/family access.

Our COVID Update:

We have no new or active cases of COVID-19 in Manor East. We have no clusters of individuals with respiratory symptoms. Historically, we have had only one employee on health care test positive for COVID-19 in May and one employee on assisted living test positive for COVID-19 in May. Both individuals have since recovered, are symptom free, and have returned to work.

Historically, we have had three employees in independent living test positive for COVID-19, two in July and one in August. We have also had one independent living resident test positive for COVID-19, who has since recovered. None of the independent living cases have an impact on Manor East.

Stay Safe.