



MEMORANDUM

TO: Manor East Residents and Responsible Parties
FROM: Carrie Davis, Administrator CAD/ms
DATE: September 8, 2020
RE: Updates

Outside Visits

Today we officially open registration for residents to have up to 1 in-person visit a week. Schedules will be opened two weeks at a time. We will monitor for resident access so that everyone can have at least one in-person visit every two weeks. The Google Duo calls are still available for residents not scheduling an in-person visit. It is also important to remember that if there are multiple family members or friends trying to schedule visits, only one of them can have a visit each week. We will continue to contact responsible parties when there are multiple appointments scheduled and delete all but one. With the increasing amount of time consumed with this task, we may have to limit scheduling to the responsible party only. Please help us by coordinating within the family before scheduling multiple visits.

The pollen count has been up, and flu season is on the horizon. If you are not feeling well (even if you think it is allergies) please do not visit. We will happily try to reschedule a visit when your symptoms clear. If you have advance notice of a need to change, you can cancel your appointment in SignUp Genius. If you discover the day of the visit you should not attend, please call the Concierge at 804-569-8000 and ask that your message be delivered to Lauren Marwitz or her contact for the visits that day. And always share with us if you have any symptoms of illness arise within 14 days of your visit. We appreciate your assistance.

Our COVID Update:

We have no new or active cases of COVID-19 in Manor East. We have no clusters of individuals with respiratory symptoms. Historically, we have had only one employee on health care test positive for COVID-19 in May and one employee on assisted living test positive for COVID-19 in May. Both individuals have since recovered, are symptom free, and have returned to work.

Historically, we have had three employees in independent living test positive for COVID-19, two in July and one in August. We have also had one independent living resident test positive for COVID-19, who has since recovered. None of the independent living cases have an impact on Manor East.

Stay Safe.

CAD/ms