



Outside Visit Guidelines

The guidelines are derived by regulation as well as Centers for Disease Control and Prevention (CDC) and local health department recommendations. Staff is present to monitor for compliance and assist residents as needed.

- Visitors should register in advance through Sign-up Genius. Anyone without email access may call Lauren Duval, Social Worker at 804-569-4208 or Tara Beatty, AL Social Services Coordinator at 804-417-9134.
- Visitors will be limited to a single individual.
- Visits will not exceed a maximum of 15 minutes.
- All visitors are encouraged to park on Brooks Farm Road, near the “Outdoor Visits” sign which will be near the sidewalk identifying the courtyard entry.
- We encourage guests to wear appropriate clothing for the visit, including footwear; this may also include rain gear, on occasion.
- Visitors will be screened as they enter the courtyard including a temperature check and will need to perform hand hygiene. Only those who successfully complete the screening will be allowed to visit.
- Visitors must provide their own mask and wear it at all times.
- Each visit station will have a table and plexiglass partition.
 - The partition will have an opening where resident and visitor may hold hands if they choose.
 - Visitors may bring small items to give to the resident. Items may include cards, mail, snacks, etc. All food items must be in sealed containers. The resident must be able to safely travel back to their rooms with the items. If this is not feasible, visitors should follow the drop off protocol. Clothing must also follow the drop off protocol.
- Additional hand hygiene will be required before sitting down at the visit station. Hand hygiene will also be required when leaving the visit station.

- There may be a time that the outdoor visits may need to be canceled for resident and guest safety. If we must cancel the visit, we will offer a video call in place of the visit.
- Visitors who are not feeling well the day of the visit or have not felt well in the past 48 hours, **must** call to reschedule the visit.
 - Up to the day before the visit, calls to reschedule or cancel a visit can be made directly to Lauren Marwitz, Recreation Manager at 804-569-8713.
 - Notification of changes the day of the visit should be made to the Concierge, at 804-569-8000.
 - Visitors who experience signs and symptoms of illness within 14 days after a visit should contact our Infection Control Nurse, LaFon Kinchen, RN at 804-417-9147.