




## MEMORANDUM

**TO:** Manor East Residents and Responsible Parties  
**FROM:** Carrie Davis, Administrator   
**DATE:** October 8, 2020  
**RE:** Updates

### **Outside Visits:**

We are excited about the new walls around our visit location. During the fall days, the plexiglass will absorb the sunshine and provide a comfortable temperature; it will also eliminate any wind blowing directly at the tables. A heat source will be available soon for the cooler days we anticipate later in the season. And, just in case we still reach a few warm days, we have our fans on stand-by.

### **Resident Testing:**

We do not have direction on further testing at the time of this publication. When we learn that resident testing may be suspended, a message will be sent to health care residents and their responsible parties.

### **Annual Feedback Questionnaire:**

As a reminder the 2020 Annual Resident & Family Questionnaire will be mailed to Responsible Parties by Monday, October 19th. If you prefer, you will receive instructions on how to take the questionnaire online. If you choose to complete the hardcopy questionnaire, you will be provided a postage-paid envelope for your convenience in returning it to the company used to confidentially tabulate results, ServiceTrac. Please return by October 30th. Thank you in advance for your participation. Please reach out to Meghan Tomes, Director of Resident Services at 804-569-8182 or [Meghan.Tomes@covenantwoods.com](mailto:Meghan.Tomes@covenantwoods.com) with questions.

### **Our COVID Update:**

Cumulatively, since the beginning of the pandemic, we have had two (2) health care employees and one (1) health care resident that have tested positive for COVID-19. We have had one (1) assisted living employee, three (3) independent living employees and one (1) independent living resident test positive for COVID-19 since the onset of the pandemic.

Stay Safe.