



## MEMORANDUM

**TO:** Manor East Residents and Responsible Parties  
**FROM:** Carrie Davis, Administrator *CD/ms*  
**DATE:** November 17, 2020  
**RE:** Updates

We have added a memo this week to better handle the volume of information considering all the current testing and Thanksgiving information.

### **Testing:**

We will not know officially until the end of this week if residents will need to continue routine COVID-19 testing. We do know that the Hanover county positivity rate is 8.0%. If this holds below 10%, staff and medical providers/vendors will continue testing at least once weekly.

### **Thanksgiving and Gathering Limits:**

We shared last week that we are watching the county positivity rates closely as numbers greater than 10% will eliminate our ability to gather. Effective yesterday, the Governor has mandated a limit of 25 persons in any gathering. This limit does affect our original dining plan. We started reaching out to responsible parties on Monday and are working diligently to move reservations so as not to exceed the occupancy limit. A big thank you to anyone who has already accepted a new reservation time in this effort. If you do receive a call about moving your reservation time, we do hope you will be flexible and do so.

Many protective measures have been incorporated into our plan to provide a safe environment. Please note that while actively eating, individuals are not required to wear a mask. If you have any concerns about being in a location with others during mealtime we certainly understand if you wish to cancel your reservation. We ask that you call Camden McCullough, Dining Department Roundsman, at 804-417-5120 by Thursday, November 19, if you decide to cancel.

### **Planning for the Future:**

We do not know if there will be any additional guidance for in-person visits with the new restriction on gatherings. For now, we will continue with our current visitation plan. We are aware that at least two (2) vaccines are now planned so far to be available by the end of the year and we are registered to have the vaccine administered to residents and staff as soon as it is available to us.

### **Current Visitation Plan:**

For residents not on isolation, we continue to offer outdoor visits in our climate-adjusted visitation area. Visits are scheduled through Signup Genius or directly with Resident Services for those without email access. Google Duo calls are also available to residents. To allow every resident assisted access to these visits we are scheduling one in-person visit or call weekly. Compassionate care visits are provided under separate criteria and are separate from outdoor visits. Questions should be directed to your Resident Services representative.

**Our COVID Update:**

We have no new or active cases of COVID-19 in Manor East. We have no clusters of individuals with respiratory symptoms. Our numbers have not changed since last report. Cumulatively, since the beginning of the pandemic, we have had four (4) health care employees, one (1) vendor and one (1) health care resident that have tested positive for COVID-19. We have had four (4) assisted living employees, three (3) independent living employees and one (1) independent living resident test positive for COVID-19 since the onset of the pandemic.

Stay Safe.

CD/ms