




## MEMORANDUM

**TO:** Manor East Residents and Responsible Parties  
**FROM:** Carrie Davis, Administrator   
**DATE:** November 19, 2020  
**RE:** Updates

### Thanksgiving Week:

We are still scheduled to host Thanksgiving family meals. The published positivity rate is unchanged since the 17<sup>th</sup>. We will notify you as soon as possible if the county rate increases above 10%, or there are any other factors that alter our plans. Responsible parties for each resident will be notified if there is any change in the resident's individual isolation needs.

The deadline to register for an out-of-town family outdoor visit is Friday, November 20 at noon. Responsible parties were sent information on registration on the 16<sup>th</sup>.

Responsible parties received a copy of thanksgiving meal protocol to share with guests attending. A copy of that document is attached to this memo for reference. All guests will be required to review and sign a copy of the protocol as part of the screening process.

### Visitor Testing:

In response to the increasing numbers of positive COVID cases across the region, we have decided to administer POC COVID-19 testing to each visitor planning to attend the Thanksgiving meal. We will also start administering the test to anyone coming to Manor East for compassionate care. The test will add about 17 minutes to the screening process.

### New Faces on Campus:

We have additional staff assigned as dedicated screeners and assistants for resident visits and duo calls. This team started training this week and will be screening guests next week.

### Outdoor Visits:

We are expanding the days and times for the outdoor visits. Starting the week of November 30<sup>th</sup>, outdoor visits will now be offered Tuesday through Friday from 10:00 a.m. to 12:00 p.m. and 1:15 p.m. to 3:00 p.m. They will remain the same length of 15 minutes, as this is still the advised time length. They will continue to be one visit or call per week for residents. They will continue to be only one family present at the visit. The next round of dates will be released on Monday November 23<sup>rd</sup>.

### Google Duo Calls:

With the expansion of the outdoor visits we are adjusting the google duo schedule. Effective Tuesday December 1, assisted living and health care calls will be offered Tuesday through Friday from 3:30 p.m. to 4:40 p.m. Contact Lauren Marwitz, Recreation Manager, at 804-569-8713, to schedule a call for assisted living or health care. Contact Tara Beatty, AL Social Services Coordinator, at 804-417-9134 to schedule a call on Memory support.

**Change in Memo Publication Next Week:**

Memo change for next week: Due to the Thanksgiving holiday, Covenant Woods will send out the regular weekly memo on Wednesday next week.

**Planning for the Future:**

Centers for Disease Control and Prevention (CDC) and the Virginia Department of Health (VDH) are stressing the need to be vigilant with all published infection control guidelines. We continue to evaluate all information as it is available. The isolation protocol in last week's memo has not changed.

**Current Visitation Plan:**

For residents not on isolation, we continue to offer outdoor visits in our climate-adjusted visitation area. Visits are scheduled through Signup Genius or directly with Resident Services for those without email access. Google Duo calls are also available to residents. To allow every resident assisted access to these visits we are scheduling one in-person visit or call weekly. Compassionate care visits are provided under separate criteria and are separate from outdoor visits. Questions should be directed to your Resident Services representative.

**Our COVID Update:**

We have no new or active cases of COVID-19 in Manor East. We have no clusters of individuals with respiratory symptoms. Our numbers have not changed since last report. Cumulatively, since the beginning of the pandemic, we have had four (4) health care employees, one (1) vendor and one (1) health care resident that have tested positive for COVID-19. We have had four (4) assisted living employees, three (3) independent living employees and one (1) independent living resident test positive for COVID-19 since the onset of the pandemic.

Stay Safe.