




MEMORANDUM

TO: Manor East Residents and Responsible Parties
FROM: Carrie Davis, Administrator 
DATE: November 25, 2020
RE: Updates

HAPPY THANKSGIVING:

Today is our final day of family and resident meals celebrating Thanksgiving. We thank everyone for their patience during the check-in process. This was truly a team event. Every department played a role in making this happen. The past few months have challenged all of us with stressors not previously encountered for such an extensive period of time. We are thankful for the dedicated Covenant Woods staff and our supportive residents, families, vendors and other stakeholders who have worked through each challenge thus far. Thank you so much.

Testing:

Residents on health care will receive COVID tests at least twice a week for the next two weeks. This will normally take place on Mondays and Wednesdays.

Any visitor accessing campus for compassionate care visits will have a rapid COVID test administered as part of the screening process. If you have any questions regarding the resident testing or the rapid COVID tests, please contact Lafon Kinchen, RN, Infection Control Nurse at 804-417-9147.

Outdoor Visits and Google Duo Calls:

We have adjusted the availability of outdoor visits and Google Duo calls. Our new schedule is Tuesday through Friday from 10:00 a.m. to 12:00 p.m. and 1:15 p.m. to 3:00 p.m. An email has already been sent for visits the weeks of November 30th and December 7th.

New for December: Visitors will be able to drop off larger items in the courtyard at the time of their visit. This will eliminate the need to drive around the building to drop off any items the resident cannot carry. If you have any questions about what can be brought, please contact your resident services representative.

If you are interested in scheduling a Google Duo call, contact Lauren Marwitz, Recreation Manager, at 804-569-8713, to schedule a call for assisted living or health care. Contact Tara Beatty, AL Social Services Coordinator, at 804-417-9134 to schedule a call on Memory support.

Christmas Pictures:

We would like to hang a family holiday photo in each resident's room this year. A single photo or photocopy, no larger than 8X10 should be submitted. Due to space considerations, we are accepting one photo per resident. Photos depicting a holiday celebration are preferred. Please put the resident's name as well as the date of the photo and names of others in the photo on the reverse side. Photos will not be returned, and copies are welcomed. You can drop off photos in an envelope on the drop off table, addressed to Lauren Marwitz. Questions: Lauren Marwitz, Recreation Manager, at 804-569-8713.

Planning for the Future:

This week the Hanover County positivity rate remains at 8%. Our visitation protocol has not changed. While updates are regularly provided on the progress of vaccines and distribution plans, a lot remains uncertain. We do know that staff and residents will be given priority access when the vaccine is released for distribution.

It is important to remember that a negative test today does not promise a negative test tomorrow. When we administer the rapid point of care COVID tests before a visitor is allowed access, it is only a snapshot in time stating that large amounts of active virus are not detectable at that moment. Even with a negative test, strict infection control guidelines must be followed. We do not currently accept proof of a negative test from another location for purposes of visitor access.

Current Visitation Plan:

For residents not on isolation, we continue to offer outdoor visits in our climate-adjusted visitation area. Visits are scheduled through Signup Genius or directly with Resident Services for those without email access. Google Duo calls are also available to residents. To allow every resident assisted access to these visits we are scheduling one in-person visit or call weekly. Compassionate care visits are provided under separate criteria and are separate from outdoor visits. Questions should be directed to your Resident Services representative.

Our COVID Update:

Cumulatively, since the beginning of the pandemic, we have had five (5) health care employees, one (1) vendor and one (1) health care resident that have tested positive for COVID-19. We have had four (4) assisted living employees, three (3) independent living employees and one (1) independent living resident test positive for COVID-19 since the onset of the pandemic.

Stay Safe.