




MEMORANDUM

TO: Manor East Residents and Responsible Parties
FROM: Carrie Davis, Administrator 
DATE: November 5, 2020
RE: Updates

Visitation Changes:

Several residents and responsible parties were notified yesterday that they would receive a rapid point of care COVID-19 test due to possible exposure to an employee who had tested positive. Residents with possible exposure will not be participating in outdoor visits for the next several days. If you receive a notification of a visit cancellation, and you are not the primary responsible party, please contact the responsible party or resident to confirm whether they are on isolation. If the resident is not, and you feel you received the cancellation in error, please call Lauren Marwitz, Recreation Manager at 804-569-8713. If your visit was canceled, you may also request a Google Duo call by contacting Lauren Marwitz.

All in-person visits will only be held outdoors at this time. If the weather conditions become too hazardous to visit outside, the visit will be converted to a Google Duo call.

Thanksgiving Week:

There are a few reservations still available to join residents for a thanksgiving meal the week of November 23. The last day to register is November 16 at noon. Any residents who are not scheduled for a family meal will be offered a Google Duo call that week. We have had a few requests to have an additional visit for out-of-state guests. We will be offering a limited number of 15-minute outdoor visits for those guests visiting from out-of-state the morning of Friday, November 27. When registration becomes available, notices will go out to the Responsible Party for each resident who has included guests known or believed to live out-of-state.

One of the most frequently asked questions the past 24 hours has been requesting confirmation that the Thanksgiving meal will still be offered. At the time of this publication, we plan to move forward with the Thanksgiving family meals as currently scheduled. The unknown is what may change between now and November 23rd. We will continue to provide updates weekly, or more often as necessary, and alert residents and family of any changes. Any resident specific changes will be shared directly with the responsible party only. Again, as of today, we intend to still have the holiday meal as scheduled.

Holiday Baking:

It's that time of year when ovens are used to bake the goodies of the holidays. If you plan to bring a supply of goodies to a resident, please remember it must be shelf-stable and in a sealed container. Any questions about what you can bring should be directed to the Resident Services representative: Lauren Duval, Social Worker at 804-569-4208 or Tara Beatty, AL Social Services Coordinator at 804-417-9134.

Medicare Open Enrollment:

Individuals can make changes to their Medicare plan now through December 7, 2020. If you make any changes or receive a new card for your current plan, please share with Resident Services so we can update your record. While Covenant Woods participates with Medicare, we do not have direct contracts with any insurance companies. If you choose a Medicare Advantage plan, Covenant Woods would be an out-of-network provider. Questions can be directed to your Resident Services Representative or Kelly Zuraw, Manor East Admissions Representative at 804-569-8714 or Kelly.zuraw@covenantwoods.com.

Our COVID Update:

Cumulatively, since the beginning of the pandemic, we have had four (4) health care employees and one (1) health care resident that have tested positive for COVID-19. We have had four (4) assisted living employees, three (3) independent living employees and one (1) independent living resident test positive for COVID-19 since the onset of the pandemic.

Stay Safe.