




MEMORANDUM

TO: Manor East Residents and Responsible Parties
FROM: Carrie Davis, Administrator 
DATE: December 10, 2020
RE: Updates

Holiday Update:

With the Governor's latest restrictions, 10-person limit on gatherings, we must cancel our Christmas meal. We are working on an alternative opportunity for residents and families soon and will share more information once plans are finalized. We will now offer outdoor visits the week of Christmas. The link to sign up for the outdoor visit will go out tomorrow, Friday, December 11th.

What items can I drop off for residents:

We have three opportunities to drop off items for residents: the table at the Manor East entrance, the table inside the courtyard during scheduled visits, and through arrangement with Resident Services. Food items should be shelf stable (not require refrigeration) and individually wrapped or in a sealed container. Arrangements to meet a Resident Services Representative must be made to drop off electronics or medications. All clothing and bedding will be sent to laundry before it is provided to the resident; dry cleaning items must be delivered unchanged from when they are picked up from the drycleaner's (tracking tags and original bags must be present). Questions: Lauren Duval, Social Worker at 804-569-4208 or via email at lauren.duval@covenantwoods.com and Tara Beatty, AL Social Services Coordinator at 804-417-9134 or via email at tara.beatty@covenantwoods.com.

Resident Isolation:

Residents may be placed on isolation based on personal medical conditions, potential exposure to the virus, or regulatory mandates. Individual occurrences of isolation require the resident to remain in-room. When a unit is on isolation, residents will need to remain in-room except for attending meals if allowed. In all cases, outdoor visitation will be canceled though a Google Duo call can be arranged for nursing to facilitate. Residents and their responsible party will be notified whenever the resident is placed on isolation.

Planning for the Future:

The COVID Vaccine is on the horizon. We will be sending out basic information on the vaccine and it's benefits next week. Covenant Woods has arranged with CVS/Omnicare to administer the vaccine to staff and residents when available. There will be specific documentation required for each individual electing to be vaccinated. Residents and responsible parties will start getting information about the requirements next week. We have not been advised of our vaccine dates though anticipate it will be in January.

We are making plans to add a FAQ link to our website for easy access to our most frequently asked questions related to COVID and COVID restrictions in Manor East. Watch your email and this memo for notification when it is available.

Outdoor visits continue to be highly recommended as a defense against exposure to the virus. We will continue to modify our outdoor area as needed to provide a comfortable space for residents. At times, this may be accomplished with a hybrid approach; the resident will remain inside at a window and the visitor will be outside. We encourage visitors to dress appropriately for the weather. Questions: Lauren Duval, Social Worker at 804-569-4208 or via email at lauren.duval@covenantwoods.com and Tara Beatty, AL Social Services Coordinator at 804-417-9134 or via email at tara.beatty@covenantwoods.com.

Current Visitation Plan:

For residents not on isolation, we continue to offer outdoor visits in our climate-adjusted visitation area. Visits are scheduled through Signup Genius or directly with Social Services for those without email access. Google Duo calls are also available to residents. To allow every resident assisted access to these visits we are scheduling one in-person visit or call weekly. Compassionate care visits are provided under separate criteria and are separate from outdoor visits. Questions for health Care should be directed to Lauren Duval at 804-569-4208 and for Assisted Living to Tara Beatty at 804-417-9134.

Our COVID Update:

Cumulatively, since the beginning of the pandemic, we have had six (6) health care employees, one (1) vendor and one (1) health care resident that have tested positive for COVID-19. We have had seven (7) assisted living employees, three (3) independent living employees and one (1) independent living resident test positive for COVID-19 since the onset of the pandemic.

Stay Safe.