




MEMORANDUM

TO: Manor East Residents and Responsible Parties
FROM: Carrie Davis, Administrator 
DATE: December 22, 2020
RE: Updates

Holiday Update:

Due to the holidays, our weekly memo will be distributed today (Tuesday) and next week Tuesday. We will resume Thursday publication on January 7, 2021. Until the end of December, our outdoor visits will be scheduled Monday-Thursday, weather permitting, for residents who are not on isolation. We are making every effort to coordinate Google Duo calls for those on isolation. These calls will be coordinated and conducted by nursing staff. To schedule a call, please contact LaFon Kinchen, RN Infection Control Nurse, at lafon.kinchen@covenantwoods.com.

Clarification on Staff Working in Manor East:

When we provide updates on COVID positive individuals we report if the person was a resident, an employee, or a vendor. We also indicate if the individual was associated with health care, assisted living, or independent living. Sometimes the individual has had contact in more than one level of care. When we report a positive staff member, that individual is directly employed by Covenant Woods. Their job duties may be hands on care or administrative in nature. They may also have a combination of responsibilities or could have been providing services special to an event not normally performed. Vendors, very much the same, may have a role in providing direct services but also may provide support services relative to such things as required contract maintenance, etc.

Because of the variables, we also note in our communication if an individual did not have any resident contact. When we perform contact tracing, we investigate resident contact and employee/vendor contact. Those individuals are then notified, and appropriate follow-up is done per health department guidance and regulation; including any recommended COVID testing, and isolation measures put in place.

Should contact tracing indicate all residents on a particular wing be on isolation we try to make an allowance at mealtime. In those cases, we would allow all asymptomatic residents who are on isolation only due to contact tracing, to have their meal in the dining room. Because residents are still only sitting one per table and distancing is maintained in the dining rooms, we can allow this brief time out-of-room for those residents.

Reasons for Isolation:

Residents may be on isolation for a number of medical conditions not COVID related. Specific to COVID; isolation may be in response to contact tracing, the presence of symptoms associated with COVID while tests are being processed, a recent return/admission from the hospital or emergency room, physical contact of any kind with family or friends without full PPE in place, or social visits off campus. The length of isolation is based on a 14-day window from the time of first symptom, contact, or date of positive test if in relation to contact tracing. When a resident or responsible party is informed of the need to isolate, they are given an initial end of isolation date. That date could change based on any symptoms the resident may exhibit or other cases identified on campus.

COVID Vaccine:

Information has been distributed to health care residents and responsible parties. We do not have any information on when the assisted living vaccination will take place. As we receive information, we will let you know.

Planning for the Future:

The Frequently Asked Questions (FAQ) for the website is still a work in progress. If you have any suggestions for what you would like to see posted, please email Michelle Sharpe, Executive Assistant, at Michelle.Sharpe@covenantwoods.com.

Current Visitation Plan:

For residents not on isolation, we continue to offer outdoor visits in our climate-adjusted visitation area. Visits are scheduled through Signup Genius or directly with Resident Services for those without email access. Google Duo calls are also available to residents. To allow every resident assisted access to these visits we are scheduling one in-person visit or call weekly. Compassionate care visits are provided under separate criteria and are separate from outdoor visits. Questions should be directed to your Resident Services representative.

Our COVID Update:

Cumulatively, the total number of health care employees, that have tested positive for COVID-19 since the beginning of the pandemic is seven (7). The total number of assisted living employees, that have tested positive for COVID-19 since the beginning of the pandemic, is eight (8). We have had three (3) independent living employees, as well as one (1) IL resident and one (1) health care resident test positive since the outset of the pandemic. Additionally, since the beginning of the pandemic, the total number of vendors who provide services to Manor East who have tested positive for COVID-19, is two (2) and the total number of vendors who provide services to independent living who have tested positive is one (1).

Stay Safe.