




MEMORANDUM

TO: Manor East Residents and Responsible Parties
FROM: Carrie Davis, Administrator 
DATE: March 4, 2021
RE: Updates

Positivity Rates:

The Hanover county positivity rate has dropped to 6.7% this week. We have been working with the Local Health Department (LHD) to re-establish outside visits.

I Am Fully Vaccinated, Now What:

The Centers for Disease Control (CDC) and Centers for Medicare and Medicaid Services (CMS) have not made any changes in the infection control requirements for long-term care facilities. One area of data still being collected relates to how the vaccine affects transmission of the virus.

We are monitoring all communications from CDC, CMS, and state agencies daily and will share any updates. For now, vaccination status does not impact infection control requirements in Manor East.

Visitation Plan:

Google Duo calls are available to residents. To allow every resident assisted access to these visits we are scheduling one call weekly. Calls for assisted living and health care residents are coordinated with Lauren Marwitz, Recreation Manager at 804-569-8713 and calls for Memory Support are coordinated with Tara Beatty, AL Social Services Coordinator at 804-417-9134. Compassionate care visits are provided under separate criteria. Questions should be directed to your Resident Services representative.

Planning for the Future:

Outdoor Visits: As we prepare to begin offering outdoor visits this month, there will be some changes.

- An acknowledgement of protocol during and after the visit will be signed by each person, each visit
- We will automatically convert to hybrid visits if the ambient temperature in the visiting area is below 50 degrees

Google Duo Calls: We will be making some changes here too.

- Calls will be requested on the same Sign-Up Genus platform as the outdoor visits
- Calls will be the same time schedule as outdoor visits
- Only isolation calls will be arranged directly with a staff person

More information on the visitation process will be sent out in a separate email next week.

Notifications:

When we need to make changes (like isolation) that affect a group of residents, we will use the SARA phone messaging system.

When there is a change in a single resident's status (like isolation) we will call the responsible party directly.

We continue to email our communications to the responsible party and anyone the resident has approved to be on the email distribution list as appropriate. Any responsible party who does not have access to email will receive a paper copy of all communications.

Current COVID Status:

Cumulatively, since the beginning of the pandemic, the total number of people, that have tested positive for COVID-19, are listed in the chart below.

| | Cumulatively |
|--------------------|------------------|
| | <u>Employees</u> |
| Health care | 14 |
| Assisted living | 14 |
| Independent living | 8 |
| | <u>Residents</u> |
| Health care | 3 |
| Assisted living | 0 |
| Independent living | 2 |
| | <u>Vendors</u> |
| Manor East | 8 |
| Independent living | 3 |

Stay safe.