



Manor East Visitor Protocol

(Manor East includes Assisted Living, Memory Support and Health Care)

All visitors to Manor East, regardless of vaccination status, must wear a properly fitting mask at all times and adhere to the following protocol.

Screening:

- All visitors must be successfully screened as evidenced by receipt of current wristband. This applies to everyone regardless of vaccination status.
- All screening will take place at the Manor East entrance.
- Once successfully screened, visitors may return multiple times during the same day with original wristband in place.
- Point-of-Care COVID tests are available upon request.

Access to Campus:

- Visitors are encouraged to enter at the guard house. The gate will be open from 7am to 8pm.
- Previously screened visitors and those with a Family Badge will be allowed entry by the guard on duty from 8pm to 7am.
- All other after hour visitors should arrange to be added to the approved access list in advance of their arrival.
- After 8pm, if security or staff is not at the Manor East entrance when you arrive, please press the button on the alert box between the doors.

Visitor Mobility:

- Visitors are limited to resident's rooms for visitation.
 - Only two (2) guests shall be in a resident's room at the same time, except under compassionate care guidelines.
- Visitors may help transport a resident during their visit as long as they do not enter dining rooms or program spaces.
- Visitors may spend time with residents in the outside courtyards or on balconies, as long as they maintain distance from others.
- Visitors are not to visit multiple, unrelated residents, stop at the care bases, staff offices or medication carts. Please arrange visits with staff in advance.
- No one under 15 years of age (regardless of vaccination status) will be allowed except under compassionate care guidelines.

Residents in Quarantine:

- In-person visitation is limited to compassionate care visits.
 - Additional PPE will be provided along with instructions on how to use.
 - Only individuals specified for compassionate care visits will have access.
- Virtual visits can be arranged. For residents residing in healthcare, questions should be directed to LaFon Kinchen, RN, Unit Manager at 804-569-8093 or Lafon.Kincen@covenantwoods.com. For residents residing in assisted living, questions should be directed to Sharonda Robinson, LPN, AL Manager at 804-569-8150 or Sharonda.Robinson@covenantwoods.com.

Failure to adhere to the protocol will result in visitation restrictions.

Questions about visitation options for residents in healthcare should be directed to Lauren Duval, Social Worker at 804-569-4208. Questions about visitation options for assisted living residents should be directed to Tara Beatty, AL Social Services Coordinator at 804-417-9134.