

**Manor East Visitor Protocol:** *(Manor East includes Assisted Living, Memory Support and Health Care)*

**\*\*\*Effective October 19, 2021, Manor East residents are limited to 2 visitor per day\*\*\***

**All visitors to Manor East, regardless of vaccination status, must wear a properly fitting, multi-layer, or surgical mask at all times and adhere to the following protocol.**

**Screening:**

- All visitors must be successfully screened. This applies to everyone regardless of vaccination status.
- All screening will take place at the Manor East entrance.
- Once successfully screened, each visitor may return multiple times during the same day to visit the same person.
- Point-of-Care COVID tests are available upon request.
- Before leaving the building, all visitors must stop by the screening station to “check out”.

**Access to Campus:**

- Visitors are encouraged to enter at the guard house. The gate will be open from 7am to 8pm.
- Previously screened visitors and those with a Family Badge will be allowed entry by the guard on duty from 8pm to 7am.
- All other after hour visitors should arrange to be added to the approved access list in advance of their arrival.
- After 8pm, if security or staff is not at the Manor East entrance when you arrive, please press the button on the alert box between the doors.

**Visitor Mobility:**

- Visitors are still limited to resident’s rooms for visitation.
  - Only two (2) guests shall be in a resident’s room.
- Visitors may help transport a resident outside during their visit.
- Visitors may spend time with residents in the outside courtyards or on balconies, as long as they maintain distance from others.
- Visitors may not enter dining rooms, recreation spaces, or sitting rooms.
- Visitors are not to visit multiple, unrelated residents, stop at the care bases, staff offices or medication carts. Please arrange visits with staff in advance.
- No one under 15 years of age (regardless of vaccination status) will be allowed except under compassionate care guidelines.

**Residents in Quarantine or Suspended Visitation:**

- In-person visitation is limited to compassionate care visits.
  - Additional PPE will be provided along with instructions on how to use.
  - Only individuals specified for compassionate care visits will have access.
- Virtual visits (Google Duo Calls) can be arranged.
  - For residents residing in healthcare, questions should be directed to LaFon Kinchen, RN, Unit Manager at 804-569-8093 or [Lafon.Kincen@covenantwoods.com](mailto:Lafon.Kincen@covenantwoods.com).
  - For residents residing in assisted living, questions should be directed to Sharonda Robinson, LPN, AL Manager at 804-569-8150 or [Sharonda.Robinson@covenantwoods.com](mailto:Sharonda.Robinson@covenantwoods.com).

**Failure to adhere to the protocol will result in visitation restrictions.**

**Effective October 19, 2021**

Questions about visitation options for residents in healthcare should be directed to Lauren Duval, Social Worker at 804-569-4208. Questions about visitation options for assisted living residents should be directed to Tara Beatty, Life Enrichment Manager at 804-417-9134.