

Manor East Visitor Protocol: *(Manor East includes Assisted Living, Memory Support and Health Care)*

All visitors to Manor East, regardless of vaccination status, must wear a properly fitting, surgical mask or higher at all times and adhere to the following protocol. The CDC now recommends personal KN-95 masks for the general public.

Screening:

- All visitors must be successfully screened. This applies to everyone regardless of vaccination status.
- All screening will take place at the Manor East entrance.
- Once successfully screened, each visitor may return multiple times during the same day to visit the same person.
- Anyone who meets the following criteria should **NOT** to visit:
 - Anyone exhibiting symptoms consistent with COVID,
 - Anyone who has a current positive test result,
 - Anyone who has been exposed to someone with COVID,
 - Anyone who is awaiting results of a COVID test, or
 - Anyone who is otherwise is not feeling well.
- Point-of-Care COVID tests are available upon request.

Access to Campus:

- Visitors are encouraged to enter at the guard house. The gate will be open from 7am to 8pm.
- Visitors with a Family Badge will be allowed entry at the gate from 8pm to 7am.
- All other after hour visitors should arrange to be added to the approved access list in advance of their arrival and ring for assistance at the gate.
- After 8pm, if security or staff is not at the Manor East entrance when you arrive, please press the button on the alert box between the doors.

Visitor Mobility:

- Taking a PCR COVID test 24-48 hours before the visit is suggested, or a POC COVID test prior to the visit.
- Social distancing should be observed.
- Frequently wash hands with hand sanitizer.
- Visitors may only visit with a single resident a day unless pre-approved to visit multiple family members.
- Residents may entertain as many visitors during the day as they prefer and may have multiple visitors in the room at the same time if it is not contraindicated.
- Visitors may only spend time in the resident's room or outside the building unless a private space has been reserved.
- Visitors are not to visit Manor East common areas, dining rooms, recreation rooms or the rooms of any resident other than the one indicated on their screening form.
- Visitors above 2 years of age must wear a surgical mask or higher. (The CDC now recommends a KN-95 mask for all.)

Updated: June 17, 2022

Residents in Quarantine or Suspended Visitation:

- In-person visitation is limited to approved visits.
 - Additional PPE will be provided along with instructions on how to use.
 - Only approved visitors will have access.
- Virtual visits (Google Duo Calls) can be arranged.
 - For residents residing in healthcare, questions should be directed to Luciana Gaither, RN, Nursing Supervisor at luciana.gaither@covenantwoods.com or at 804-569-8093.
 - For residents residing in assisted living, questions should be directed to Sharonda Robinson, LPN, AL Unit Manager at Sharonda.Robinson@covenantwoods.com or at 804-569-8150.

Questions about visitation options for residents in healthcare should be directed to Lauren Duval, Social Worker at 804-569-4208. Questions about visitation options for assisted living residents should be directed to Tara Beatty, Life Enrichment Manager at 804-417-9134.

Failure to adhere to the protocol will result in visitation restrictions.