

*****Effective August 20, 2022*****

Manor East Visitor Protocol: *(Manor East includes Assisted Living, Memory Support and Health Care)*

All visitors (age 3 and older) to Manor East, regardless of vaccination status, must wear a properly fitting mask at all times and adhere to the following protocol. A surgical mask or higher is recommended.

Screening:

- All visitors must be successfully screened. This applies to everyone regardless of vaccination status.
- All screening will take place at the Manor East entrance.
- Visitors can only visit one resident a day and their name must be put on the screening form.
- Once successfully screened, each visitor may return multiple times during the same day to visit the same resident.
- Anyone who meets the following criteria should **NOT** visit:
 - Anyone exhibiting symptoms consistent with COVID,
 - Anyone who has a current positive test result,
 - Anyone who has been exposed to someone with COVID,
 - Anyone who is awaiting results of a COVID test, or
 - Anyone who is otherwise is not feeling well.
- Point-of-Care COVID tests are available upon request.

Access to Campus:

- Visitors are encouraged to enter at the guard house. The gate will be open from 7am to 8pm.
- Visitors with a Family Badge will be allowed entry at the gate from 8pm to 7am.
- All other after hour visitors should arrange to be added to the approved access list in advance of their arrival and ring for assistance at the gate.
- After 8pm, if security or staff is not at the Manor East entrance when you arrive, please press the button on the alert box between the doors.

Visitor Mobility:

- Per the CDC, taking a PCR COVID test 24-48 hours before the visit is suggested, or a POC COVID test prior to the visit.
- Social distancing should be observed.
- Frequently wash hands with hand sanitizer.
- Residents may entertain as many visitors during the day as they prefer and may have multiple visitors in the room at the same time, if it is not contraindicated.
- Visitors may only spend time in one resident's room or outside the building unless a private space has been reserved.
- Visitors are not to visit Manor East common areas, dining rooms, or recreation rooms.
- Visitors above 3 years of age must wear a surgical mask or higher.

Updated: August 20, 2022

Residents in Quarantine:

- In-person visitation is permitted with added precautions.
 - Additional PPE will be provided along with instructions on how to use
 - The number of visitors in the room may be limited.

- Virtual visits (Google Duo Calls) can be arranged.
 - For residents residing in healthcare, questions should be directed to Luciana Gaither, RN, HC Nurse Manager at luciana.gaither@covenantwoods.com or at 804-569-8093.
 - For residents residing in assisted living, questions should be directed to Sharonda Robinson, LPN, AL Unit Manager at Sharonda.Robinson@covenantwoods.com or at 804-569-8150.

Questions about visitation options for residents in healthcare should be directed to Lauren Duval, Social Worker at 804-569-4208. Questions about visitation options for assisted living residents should be directed to Tara Beatty, Life Enrichment Manager at 804-417-9134.

Failure to adhere to the protocol will result in visitation restrictions.